

Feedback / Grievance Registration Form



Name* : -----
Type : Suggestion / Feedback / Complaint
Customer Type : Resident / Non-resident / Non-customer
Account Type : Savings / Current / Term Deposit / Loan / Others -----
Account Number* : -----
Branch : -----
Address* : -----

Mobile Number* : -----
E-mail Id : -----
Amount involved : ----- **Date of Transaction** : -----
Details of Grievance* : -----

[Please use additional sheet / enclose supporting documents, if required]

Relief Sought : -----

Have you lodged this complaint previously with bank / any other forum? If Yes, Please provide reference details:

Declaration: I / we hereby state that the information furnished above are true and correct and no facts have been concealed / misrepresented.

Signature of the complainant: ----- **Date:** -----

*Mandatory Fields. Forms incomplete in any respect will not be accepted.

Please forward duly filled and signed form to Mr Shine Kappen, Nodal Officer - Customer Relations Department, Head Office, T.B Road, Mission Quarters, Thrissur, Kerala – 680001.

Alternatively, you may also lodge the complaint via our web based Grievance portal [<https://www.southindianbank.com/content/grievance-registration/287>] or email to customercare@sib.co.in or call to 18004251809/ 18001029408/ 0484- 6689600 (NRI) and obtain your complaint reference number instantly.

If you are unsatisfied with our resolution or do not receive a reply within 30 days of receipt of the complaint at our end, you may escalate the issue to Banking Ombudsman at <https://cms.rbi.org.in>